

## PREMIUM PAYMENT FACILITIES

*Note: You need to inform Pru Life UK if you paid via telegraphic transfer. The above facilities are not available for monthly mode policy, new business, policy loan, reinstatement, and APL payments. Payments are posted on the following business day.*

### > BPI

- Auto Credit
  - \* Accomplish the **Authorization to Debit Account** forms and present to BPI for approval. Once approved, submit two copies to any Pru Life UK branch. The renewal premiums will be automatically debited to your BPI account every premium due date. This facility is available for all peso-denominated plans except PIA.

*Note: Not for New Business Payments.*

- Over-the-counter (OTC)
  - \* Present the current Premium Notice and fill out payment slips with Pru Life UK as payee. Those residing abroad can pay through telegraphic transfer, which is subject to bank charges.
  - \* For Telegraphic Transfer, provide Pru Life UK with a copy of the transaction receipt/slip.
  - \* Shown below is the account number that can be used:
    - 0361-0129-33 – Peso Plans except PIA
- BPI Express Online
  - \* Visit [www.bpiexpressonline.com](http://www.bpiexpressonline.com) for more information.
- BPI ATM Payment and Phone Banking (BPI Expressphone)
  - \* Enroll your BPI account in your depository branch.

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### > Banco De Oro

- Over-the-counter (OTC)
  - \* Present the current Premium Notice and fill out payment slips with Pru Life UK as payee. Those residing abroad can pay through telegraphic transfer, which is subject to bank charges.

*Note: Not for New Business Payments. This service is applicable for all non-monthly peso-denominated plans except PIA.*

### > BancNet Online

- \* Go to BancNet Online website: <http://www.bancnetonline.com>
- \* Select your bank.
- \* A separate window will open and you will be directed to a secure session (HTTPS). Please read or go through the "Terms and Conditions". Click on the button "I Agree" as seen on screen to continue.
- \* Balance inquiry window will appear. From the left side of the screen, click on the "Payment" to proceed with the online payment. You will be redirected to the online payment.
- \* Select a Biller/Institution from the drop down list.
- \* Select Pru Life UK Insurance.
- \* Type in your eight-digit Policy Number.
- \* Enter the ATM Card number.
- \* Type in ATM PIN by using the keypad on screen.
- \* Key in the amount to be paid (total premium due).
- \* Click "Submit" button to proceed with the payment.
- \* A confirmation message will appear to acknowledge your payment. You can take note of the Trace Number for references or print a copy of the message.
- \* This facility is applicable for all non-monthly peso-denominated plans except PIA.

*Note: Some banks require pre-enrollment at your bank of account before availing of this facility.*

### COMMENTS AND SUGGESTIONS: How can we serve you better?

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\* Please detach this portion and submit to your agent or to the nearest Pru Life UK branch office.



## PREMIUM PAYMENT FACILITIES



**PRU**nurture

Caring for life.



## IMPORTANT INFORMATION ABOUT YOUR PRU LIFE UK POLICY

The Company strongly encourages its valued customers to pay premiums regularly, on or before the due date.

### WHEN SHOULD I PAY THE PREMIUM?

You are strongly encouraged to pay the premium on or before the specified due date in order to ensure that your insurance protection remains in force.

### WHAT HAPPENS IF I STOP PAYING THE REGULAR PREMIUM?

**For traditional products** – if the premium payment is not received before the end of the grace period, which is 31 days after the due date, the Policy will lapse. However, if your Policy has already earned a sufficient cash value, the Company will effect your chosen Non-Forfeiture Option (NFO).

**For regular premium unit-linked products** – if the premium payment is not received before the end of the grace period, which is 31 days after the due date, the Policy will lapse if its fund value is insufficient to settle insurance charges. However, if the Policy already has a sufficient fund value, Pru Life UK deducts the insurance charges from the fund, through unit-cancellation, in order to keep the Policy in force. The policy will lapse once the fund is no longer sufficient to settle insurance charges.

### HOW DO I REINSTATE MY LAPSED INSURANCE POLICY?

Just visit any of our branches and submit a duly accomplished Health Statement Form together with the premium payment. Our staff will inform you if there are any other requirements that you need to submit and if your Policy is still qualified for reinstatement. Please take note that the approval of the Policy's reinstatement is still subject to Pru Life UK's underwriting guidelines

For your questions or concerns,  
you may reach us through the following contact channels:

Hotline : (632) **887 LIFE** (887 5433, within Metro Manila)  
 Domestic Toll Free : **1 800 10 PRULINK** (778 5465, domestic toll free)  
 Fax : (632) 840 1528  
 E-mail : contact.us@prulifeuk.com.ph  
 Mail : Pru Life UK, Ground Floor, SSHG Law Center, 105  
 Paseo De Roxas, Legaspi Village, 1226 Makati City

## PREMIUM PAYMENT FACILITIES

### Pru Life UK Head Office/Branches

> Cash and check payments are accepted in all branches from Monday to Friday, between 8:30am and 4:30 pm. Pru Life UK has branches / general agencies in the following areas:

▪ Alabang	▪ Cavite	▪ Iloilo	▪ Makati	▪ Santiago, Isabela
▪ Antipolo	▪ Cebu	▪ Roxas	▪ Mangaldan	▪ Sta. Rosa
▪ Bacolod	▪ Davao	▪ Laoag	▪ Naga	▪ Surigao
▪ Bataan	▪ Dagupan	▪ La Union	▪ Ormoc	▪ Tacloban
▪ Batangas	▪ Dumaguete	▪ Laguna	▪ Ortigas	▪ Tagbilaran
▪ Baguio	▪ Escollta	▪ Las Pinas	▪ Pampanga	▪ Tarlac
▪ Butuan	▪ Gensan	▪ Legaspi	▪ San Jose	▪ Tuguegarao
▪ Cagayan De Oro	▪ Iligan City	▪ Lucena	▪ San Pablo	

- > Please call (632) **887 LIFE** (887 5433, within Metro Manila) and **1 800 10 PRULINK** (778 5465, domestic toll free) for the exact address of the branches / general agencies.
- > The maximum amount acceptable for cash payment is PhP250,000.00. If the amount exceeds the maximum, the payment must be made in check.
- > Demand drafts are required for non-cash payments for USD policies.

### Certified Agent of Pru Life UK

- > Always secure a provisional receipt from your agent. Pru Life UK will only honor payments supported by authorized provisional receipts.
- > An official receipt is sent out one week after the date of payment.

### Payment Options:

#### > Credit Card

Payments via credit cards are accepted for all plans, **except for PIA and top-ups**.

- Accepted credit cards for **PESO** premium payments:
  - ✓ Peso Visa or MasterCard.
- Accepted credit cards for **USD** premium payments:
  - ✓ Locally issued USD Visa or MasterCard; or any internationally issued Visa or MasterCard.

Payment through Credit Card can be done through:

- Over-the-counter (OTC)
  - Pru Life UK branch accepting **PESO** and **USD** credit card payments:
    - ✓ **Makati** - Ground Floor, SSHG Law Center, 105 Paseo de Roxas St., Legaspi Village, 1226 Makati City
    - ✓ **Cebu** - Ground Floor TGU Towers, Asia Town IT Park, Salinas Drive, Apas, 6000 Cebu City

## PREMIUM PAYMENT FACILITIES

Pru Life UK branches accepting **PESO** credit card payments:

- ✓ **Ortigas** - 20<sup>th</sup> Floor, Wynsum Corporate Plaza, Emerald Avenue, Ortigas Center, 1605 Pasig City
- ✓ **Alabang** - 6<sup>th</sup> Floor, Richville Corporate Tower, 1107 Alabang Zapote Road, Madrigal Business Park, Ayala Alabang, 1770 Muntinlupa City
- ✓ **Manila** - Ground Floor, Escolta Twin Towers, 288 Escolta St., Sta. Cruz, 1006 Manila City
- ✓ **Davao** - 5<sup>th</sup> Floor, Units 52 to 55, Landco Business Center, Bajada, 8000 Davao

#### • Auto Credit

- This facility is available for holders of Visa or MasterCard credit cards. Cardholders must accomplish a **Credit Card Enrollment Form**, and submit it, together with a photocopy of the front portion of the credit card to the nearest Pru Life UK branch.

*Note: Billing is done on the payment due date, except on weekends and holidays*

#### > SM Malls and Department Stores

- Present the current Premium Notice in the Customer Service Counter of any SM branch.
- Payments are accepted daily from 10am to 7pm. This service is applicable for all non-monthly peso-denominated plans except PIA.

#### > Bayad Center

- Present the current Premium Notice in any Bayad Center counter.
- Cash and check payments are accepted. Check should be payable to Pru Life UK.
- This service is applicable for all non-monthly peso-denominated plans except PIA.

#### > LBC

- Present the current Premium Notice in any LBC counter.
- Cash and check payments are accepted. Check should be payable to Pru Life UK.
- This service is applicable for all non-monthly peso-denominated plans except PIA.

#### > Metrobank

##### • Auto Credit

- \* Accomplish **Authorization to Debit Account** forms and present to Metrobank for approval. Once approved, submit two copies to any Pru Life UK branch. The renewal premiums will be automatically debited to your Metrobank account every premium due date. This facility is available for all peso-denominated plans except PIA.

*Note: Not for New Business Payments.*

##### • Over-the-counter (OTC)

- \* Present the current Premium Notice and fill out payment slips with Pru Life UK as payee. Those residing abroad can pay through telegraphic transfer, which is subject to bank charges.

- \* For Telegraphic Transfer, provide Pru Life UK with a copy of the transaction receipt/slip.

- \* Shown below are the account numbers that can be used:

- 007-26150094-5 – Peso plans except PAA
- 007-26150229-8 (Utility Code 241) – PAA-Peso
- 261-2-26100214-5 – Dollar Plans except PAA
- 261-2-26100209-9 – PAA-Dollar

##### • Metrobank Direct

- Visit [www.metrobankdirect.com](http://www.metrobankdirect.com) for more information.

*\*Payment Facilities continued at the back portion.*

## PRUTEXT AND EMAIL UPDATES

### DO YOU WANT TO RECEIVE FREE UPDATES AND PREMIUM REMINDERS FROM PRU LIFE UK?

**Yes!** I want to receive updates about PRU LIFE UK's products and services as well as premium reminders through:

Policy Number: \_\_\_\_\_

**SMS/Text Message (PRUTXT)**  
Mobile Phone Number: \_\_\_\_\_

**Email**  
Email Address: \_\_\_\_\_

\_\_\_\_\_  
Policy Owner's signature over printed name

\_\_\_\_\_  
Date