## Relevant Information on Pru Life UK's Training and Development Programmes for the Year 2017

#### **PART I: SUMMARY**

Ranks	Average Training Hours	Equivalent Number of Days
VP and up	22.7 hours	2.8 days
AM to AVP	42.7 hours	5.3 days
Staff to Supervisor	50.3 hours	6.3 days

#### **PART II: INTERNAL TRAININGS**

#### 1. Statutory Trainings

#### a. Hepatitis B Awareness & Prevention

Dates Held:	Sept. 14
Number of Hours:	2 hours
Number of Employees Eligible/Required to Join:	Not Applicable
Number of Employees who attended:	13
- Number of VP and up:	0
- Number of AM to AVP:	4
- Number of Staff to Supervisor:	9

# b. Sexually Transmitted Disease (STD)/Human Immunodeficiency Virus (HIV)-Acquired Immune Deficiency Syndrome (AIDS) in the Workplace

Date Held:	Sept. 14
Number of Hours:	2 hours
Number of Employees Eligible/Required to Join:	Not Applicable
Number of Employees who attended:	13
- Number of VP and up:	0
- Number of AM to AVP:	4
- Number of Staff to Supervisor:	9

## c. Drug Free Workplace

Date Held:	Sept. 14
Number of Hours:	2 hours
Number of Employees Eligible/Required to Join:	Not Applicable
Number of Employees who attended:	13
- Number of VP and up:	0
- Number of AM to AVP:	4
- Number of Staff to Supervisor:	9

#### d. Tuberculosis Prevention and Control

Date Held:	Sept. 14
Number of Hours:	2 hours
Number of Employees Eligible/Required to Join:	Not Applicable
Number of Employees who attended:	13
- Number of VP and up:	0
- Number of AM to AVP:	4
- Number of Staff to Supervisor:	9

#### e. First Aid and Basic Life Support Training

Dates Held:	Mar. 22-23
Number of Hours:	16 hours
Number of Employees Eligible/Required to Join:	Not Applicable
Number of Employees who attended:	13
- Number of VP and up:	0
- Number of AM to AVP:	2
- Number of Staff to Supervisor:	11

#### 2. Annual Compliance Refresher Training (Computer Based Training)

## a. Regional Compliance Standards

Dates Held:	Sept. 18 – Oct. 6
Number of Hours:	Not Applicable
Number of Employees Eligible/Required to Join:	622
Number of Employees who attended:	622
- Number of VP and up:	29
- Number of AM to AVP:	181
- Number of Staff to Supervisor:	412

<sup>\*</sup>estimated breakdown per segment

#### **b.** Corporate Governance Manual

Dates Held:	Oct. 6 – Nov. 3
Number of Hours:	Not Applicable
Number of Employees Eligible/Required to Join:	619
Number of Employees who attended:	619
- Number of VP and up:	29
- Number of AM to AVP:	181
- Number of Staff to Supervisor:	409

<sup>\*</sup>estimated breakdown per segment

## c. Anti- Money Laundering and Counter Terrorist Financing

Dates Held:	Oct. 6 – Nov. 3
Number of Hours:	Not Applicable
Number of Employees Eligible/Required to Join:	619
Number of Employees who attended:	619
- Number of VP and up:	29
- Number of AM to AVP:	181
- Number of Staff to Supervisor:	409

<sup>\*</sup>estimated breakdown per segment

#### d. Fraud Prevention and Awareness

Dates Held:	Nov. 3 – Nov. 30
Number of Hours:	Not Applicable
Number of Employees Eligible/Required to Join:	619
Number of Employees who attended:	619
- Number of VP and up:	29
- Number of AM to AVP:	181
- Number of Staff to Supervisor:	409

<sup>\*</sup>estimated breakdown per segment

#### e. Anti Bribery and Corruption

Dates Held:	Nov. 3 – Nov. 30
Number of Hours:	Not Applicable
Number of Employees Eligible/Required to Join:	619
Number of Employees who attended:	619
- Number of VP and up:	29
- Number of AM to AVP:	181
- Number of Staff to Supervisor:	409

<sup>\*</sup>estimated breakdown per segment

#### f. Conflicts of Interest

Dates Held:	Nov. 3 – Nov. 30
Number of Hours:	Not Applicable
Number of Employees Eligible/Required to Join:	619
Number of Employees who attended:	619
- Number of VP and up:	29
- Number of AM to AVP:	181
- Number of Staff to Supervisor:	409

<sup>\*</sup>estimated breakdown per segment

#### 3. Technical

#### a. Achieving Trainer Excellence

Dates Held:	Dec. 11-13 and Dec. 19-21
Number of Hours:	24 hours per session, 48 hours
	total
Number of Employees Eligible/Required to Join:	Not a required course
Number of Employees who attended:	20
- Number of VP and up:	0
- Number of AM to AVP:	4
- Number of Staff to Supervisor:	16

#### b. Advanced Microsoft Excel

Dates Held:	May 18-19 and Oct. 16-17
Number of Hours:	16 hours per session, 32 hours in total
Number of Employees Eligible/Required to Join:	Not a required course
Number of Employees who attended:	29
- Number of VP and up:	0
- Number of AM to AVP:	2
- Number of Staff to Supervisor:	27

## c. Data Storytelling for Business

Dates Held:	Oct. 12-13 and Oct. 23-24
Number of Hours:	16 hours per session, 32 hours
	in total
Number of Employees Eligible/Required to Join:	Not a required course
Number of Employees who attended:	44
- Number of VP and up:	1
- Number of AM to AVP:	24
- Number of Staff to Supervisor:	19

#### 4. Business Communications

## a. Business Commmunications I: Foundations of Business English

Dates Held:	Mar. 10 and Jun. 16
Number of Hours:	8 hours
Number of Employees Eligible/Required to Join:	Not Applicable
Number of Employees who attended:	30
- Number of VP and up:	0
- Number of AM to AVP:	0
- Number of Staff to Supervisor:	30

## b. Business Communications IIA: Effective Business Writing

Dates Held:	Aug. 9-10
Number of Hours:	16 hours per session, 16 hours
	in total
Number of Employees Eligible/Required to Join:	Not Applicable
Number of Employees who attended:	14
- Number of VP and up:	0
- Number of AM to AVP:	0
- Number of Staff to Supervisor:	14

#### c. Business Communications IIB: Delivering High Impact Presentations

Dates Held:	Mar. 16-17
Number of Hours:	16 hours per session, 16 hours
	total
Number of Employees Eligible/Required to Join:	Not Applicable
Number of Employees who attended:	13
- Number of VP and up:	0
- Number of AM to AVP:	0
<ul> <li>Number of Staff to Supervisor:</li> </ul>	13

# 5. Personal Effectiveness

## a. Anchoring Success

Dates Held:	Apr. 18 and Sept. 20
Number of Hours:	8 hours per session, 16 hours
	total
Number of Employees Eligible/Required to Join:	Not Applicable
Number of Employees who attended:	39
- Number of VP and up:	0
- Number of AM to AVP:	0
- Number of Staff to Supervisor:	39

## b. Building Relationships

Dates Held:	Apr. 19 and Sept. 21
Number of Hours:	8 hours per session, 16 hours
	total
Number of Employees Eligible/Required to Join:	Not Applicable
Number of Employees who attended:	32
- Number of VP and up:	0
- Number of AM to AVP:	0
- Number of Staff to Supervisor:	32

# c. Establishing Control

Dates Held:	Apr. 20 and Sept. 22
Number of Hours:	8 hours per session, 16 hours
	total
Number of Employees Eligible/Required to Join:	Not Applicable
Number of Employees who attended:	32
- Number of VP and up:	0
- Number of AM to AVP:	0
- Number of Staff to Supervisor:	32

#### d. Harnessing the Power of EQ in Employee Engagement

Dates Held:	Feb. 14, Mar. 7, May. 15, Jul. 14,
	Oct. 7, Oct. 14, and Dec. 9
Number of Hours:	8 hours per session, 56 hours
	total
Number of Employees Eligible/Required to Join:	Not Applicable
Number of Employees who attended:	139
- Number of VP and up:	1
- Number of AM to AVP:	4
- Number of Staff to Supervisor:	134

## e. Harnessing the Power of Emotional Intelligence in Leadership

Dates Held:	Feb. 21, Aug. 8, and Oct. 9
Number of Hours:	8 hours per session, 24 hours
	total
Number of Employees Eligible/Required to Join:	242
Number of Employees who attended:	70
- Number of VP and up:	4
- Number of AM to AVP:	57
- Number of Staff to Supervisor:	9

# f. 7 Habits of Highly Effective People

Dates Held:	Feb. 21-23, Apr. 18-20, May 17-
	19, Jun. 20-22, Aug. 15-17, Sep.
	19-21, and Oct. 9-11
Number of Hours:	24 hours per session, 168 hours
	in total
Number of Employees Eligible/Required to Join:	Not Applicable
Number of Employees who attended:	125
- Number of VP and up:	1
- Number of AM to AVP:	27
- Number of Staff to Supervisor:	97

# g. Generations in the Workplace: Leveraging Age Diversity

Dates Held:	Feb. 15, May 15, Aug. 11, and
	Dec. 1
Number of Hours:	4.5 hours per session, 18 hours
	in total
Number of Employees Eligible/Required to Join:	Not Applicable
Number of Employees who attended:	59
- Number of VP and up:	2
- Number of AM to AVP:	22
- Number of Staff to Supervisor:	35

# 6. New People Manager

#### a) Managing at Pru

Dates Held:	Mar. 20-22 and Nov. 20-22
Number of Hours:	20 hours per session, 40 hours
	in total
Number of Employees Eligible/Required to Join:	Not Applicable
Number of Employees who attended:	23
- Number of VP and up:	0
- Number of AM to AVP:	12
- Number of Staff to Supervisor:	11

# 7. Leadership

# a) Fostering Innovation

Dates Held:	Mar. 21, May 10, and Aug. 23
Number of Hours:	8 hours, 24 hours in total
Number of Employees Eligible/Required to Join:	Not Applicable
Number of Employees who attended:	40
- Number of VP and up:	0
- Number of AM to AVP:	40
- Number of Staff to Supervisor:	

## b) Making High Quality Decisions

Dates Held:	Mar. 22, May 11, and Aug. 24
Number of Hours:	8 hours, 24 hours in total
Number of Employees Eligible/Required to Join:	Not Applicable
Number of Employees who attended:	23
- Number of VP and up:	0
- Number of AM to AVP:	23
- Number of Staff to Supervisor:	0

# c) Instilling a Culture of Innovation

Dates Held:	Mar. 7 and Aug. 7
Number of Hours:	8 hours (Mar. 7), and 4 hours (
	Aug .7), 12 hours in total
Number of Employees Eligible/Required to Join:	Not Applicable
Number of Employees who attended:	22
- Number of VP and up:	14
- Number of AM to AVP:	8
- Number of Staff to Supervisor:	0

# d) Mastering Decision Dynamics

Dates Held:	Mar. 8 and Aug. 7
Number of Hours:	8 hours (Mar. 8), and 4 hours (
	Aug .7), 12 hours in total
Number of Employees Eligible/Required to Join:	Not Applicable
Number of Employees who attended:	23
<ul> <li>Number of VP and up:</li> </ul>	13
- Number of AM to AVP:	10
<ul> <li>Number of Staff to Supervisor:</li> </ul>	0