## Relevant Information on Pru Life UK's Training and Development Programmes for the Year 2017

PART I: SUMMARY

| Ranks | Average Training Hours | Equivalent Number of Days |
| :--- | :---: | :---: |
| VP and up | 22.7 hours | 2.8 days |
| AM to AVP | 42.7 hours | 5.3 days |
| Staff to Supervisor | 50.3 hours | 6.3 days |

## PART II: INTERNAL TRAININGS

1. Statutory Trainings

## a. Hepatitis B Awareness \& Prevention

| Dates Held: | Sept. 14 |
| :--- | :--- |
| Number of Hours: | 2 hours |
| Number of Employees Eligible/Required to Join: | Not Applicable |
| Number of Employees who attended: | 13 |
| $-\quad$ Number of VP and up: | 0 |
| - Number of AM to AVP: | 4 |
| - Number of Staff to Supervisor: | 9 |

b. Sexually Transmitted Disease (STD)/Human Immunodeficiency Virus (HIV)-Acquired Immune Deficiency Syndrome (AIDS) in the Workplace

| Date Held: | Sept. 14 |
| :--- | :--- |
| Number of Hours: | 2 hours |
| Number of Employees Eligible/Required to Join: | Not Applicable |
| Number of Employees who attended: | 13 |
| $-\quad$ Number of VP and up: | 0 |
| $-\quad$ Number of AM to AVP: | 4 |
| $-\quad$ Number of Staff to Supervisor: | 9 |

c. Drug Free Workplace

| Date Held: | Sept. 14 |
| :--- | :--- |
| Number of Hours: | 2 hours |
| Number of Employees Eligible/Required to Join: | Not Applicable |
| Number of Employees who attended: | 13 |
| $-\quad$ Number of VP and up: | 0 |
| - Number of AM to AVP: | 4 |
| - Number of Staff to Supervisor: | 9 |

d. Tuberculosis Prevention and Control

| Date Held: | Sept. 14 |
| :--- | :--- |
| Number of Hours: | 2 hours |
| Number of Employees Eligible/Required to Join: | Not Applicable |
| Number of Employees who attended: | 13 |
| $-\quad$ Number of VP and up: | 0 |
| $-\quad$ Number of AM to AVP: | 4 |
| $-\quad$ Number of Staff to Supervisor: | 9 |

e. First Aid and Basic Life Support Training

| Dates Held: | Mar. 22-23 |
| :--- | :--- |
| Number of Hours: | 16 hours |
| Number of Employees Eligible/Required to Join: | Not Applicable |
| Number of Employees who attended: | 13 |
| $-\quad$ Number of VP and up: | 0 |
| $-\quad$ Number of AM to AVP: | 2 |
| $-\quad$ Number of Staff to Supervisor: | 11 |

## 2. Annual Compliance Refresher Training (Computer Based Training)

## a. Regional Compliance Standards

| Dates Held: | Sept. 18 - Oct. 6 |
| :--- | :--- |
| Number of Hours: | Not Applicable |
| Number of Employees Eligible/Required to Join: | 622 |
| Number of Employees who attended: | 622 |
| $-\quad$ Number of VP and up: | 29 |
| $-\quad$ Number of AM to AVP: | 181 |
| $-\quad$ Number of Staff to Supervisor: | 412 |

*estimated breakdown per segment
b. Corporate Governance Manual

| Dates Held: | Oct. 6 - Nov. 3 |
| :--- | :--- |
| Number of Hours: | Not Applicable |
| Number of Employees Eligible/Required to Join: | 619 |
| Number of Employees who attended: | 619 |
| $-\quad$ Number of VP and up: | 29 |
| $-\quad$ Number of AM to AVP: | 181 |
| $-\quad$ Number of Staff to Supervisor: | 409 |

[^0]c. Anti- Money Laundering and Counter Terrorist Financing

| Dates Held: | Oct. 6-Nov. 3 |
| :--- | :--- |
| Number of Hours: | Not Applicable |
| Number of Employees Eligible/Required to Join: | 619 |
| Number of Employees who attended: | 619 |
| $-\quad$ Number of VP and up: | 29 |
| $-\quad$ Number of AM to AVP: | 181 |
| $-\quad$ Number of Staff to Supervisor: | 409 |

*estimated breakdown per segment
d. Fraud Prevention and Awareness

| Dates Held: | Nov. 3 - Nov. 30 |
| :--- | :--- |
| Number of Hours: | Not Applicable |
| Number of Employees Eligible/Required to Join: | 619 |
| Number of Employees who attended: | 619 |
| $-\quad$ Number of VP and up: | 29 |
| $-\quad$ Number of AM to AVP: | 181 |
| $-\quad$ Number of Staff to Supervisor: | 409 |

*estimated breakdown per segment
e. Anti Bribery and Corruption

| Dates Held: | Nov. 3 - Nov. 30 |
| :--- | :--- |
| Number of Hours: | Not Applicable |
| Number of Employees Eligible/Required to Join: | 619 |
| Number of Employees who attended: | 619 |
| $-\quad$ Number of VP and up: | 29 |
| $-\quad$ Number of AM to AVP: | 181 |
| $-\quad$ Number of Staff to Supervisor: | 409 |

*estimated breakdown per segment
f. Conflicts of Interest

| Dates Held: | Nov. 3 - Nov. 30 |
| :--- | :--- |
| Number of Hours: | Not Applicable |
| Number of Employees Eligible/Required to Join: | 619 |
| Number of Employees who attended: | 619 |
| $-\quad$ Number of VP and up: | 29 |
| $-\quad$ Number of AM to AVP: | 181 |
| $-\quad$ Number of Staff to Supervisor: | 409 |

*estimated breakdown per segment
3. Technical
a. Achieving Trainer Excellence

| Dates Held: | Dec. 11-13 and Dec. 19-21 |
| :--- | :--- |
| Number of Hours: | 24 hours per session, 48 hours <br> total |
| Number of Employees Eligible/Required to Join: | Not a required course |
| Number of Employees who attended: | 20 |
| $-\quad$ Number of VP and up: | 0 |
| $-\quad$ Number of AM to AVP: | 4 |
| $-\quad$ Number of Staff to Supervisor: | 16 |

b. Advanced Microsoft Excel

| Dates Held: | May 18-19 and Oct. 16-17 |
| :--- | :--- |
| Number of Hours: | 16 hours per session, 32 hours <br> in total |
| Number of Employees Eligible/Required to Join: | Not a required course |
| Number of Employees who attended: | 29 |
| $-\quad$ Number of VP and up: | 0 |
| $-\quad$ Number of AM to AVP: | 2 |
| $-\quad$ Number of Staff to Supervisor: | 27 |

c. Data Storytelling for Business

| Dates Held: | Oct. 12-13 and Oct. 23-24 |
| :--- | :--- |
| Number of Hours: | 16 hours per session, 32 hours <br> in total |
| Number of Employees Eligible/Required to Join: | Not a required course |
| Number of Employees who attended: | 44 |
| $-\quad$ Number of VP and up: | 1 |
| $-\quad$ Number of AM to AVP: | 24 |
| $-\quad$ Number of Staff to Supervisor: | 19 |

4. Business Communications
a. Business Commmunications I: Foundations of Business English

| Dates Held: | Mar. 10 and Jun. 16 |
| :--- | :--- |
| Number of Hours: | 8 hours |
| Number of Employees Eligible/Required to Join: | Not Applicable |
| Number of Employees who attended: | 30 |
| $-\quad$ Number of VP and up: | 0 |
| $-\quad$ Number of AM to AVP: | 0 |
| $-\quad$ Number of Staff to Supervisor: | 30 |

b. Business Communications IIA: Effective Business Writing

| Dates Held: | Aug. 9-10 |
| :--- | :--- |
| Number of Hours: | 16 hours per session, 16 hours <br> in total |
| Number of Employees Eligible/Required to Join: | Not Applicable |
| Number of Employees who attended: | 14 |
| $-\quad$ Number of VP and up: | 0 |
| $-\quad$ Number of AM to AVP: | 0 |
| $-\quad$ Number of Staff to Supervisor: | 14 |

c. Business Communications IIB: Delivering High Impact Presentations

| Dates Held: | Mar. 16-17 |
| :--- | :--- |
| Number of Hours: | 16 hours per session, 16 hours <br> total |
| Number of Employees Eligible/Required to Join: | Not Applicable |
| Number of Employees who attended: | 13 |
| $-\quad$ Number of VP and up: | 0 |
| $-\quad$ Number of AM to AVP: | 0 |
| $-\quad$ Number of Staff to Supervisor: | 13 |

## 5. Personal Effectiveness

a. Anchoring Success

| Dates Held: | Apr. 18 and Sept. 20 |
| :--- | :--- |
| Number of Hours: | 8 hours per session, 16 hours <br> total |
| Number of Employees Eligible/Required to Join: | Not Applicable |
| Number of Employees who attended: | 39 |
| $-\quad$ Number of VP and up: | 0 |
| $-\quad$ Number of AM to AVP: | 0 |
| $-\quad$ Number of Staff to Supervisor: | 39 |

b. Building Relationships

| Dates Held: | Apr. 19 and Sept. 21 |
| :--- | :--- |
| Number of Hours: | 8 hours per session, 16 hours <br> total |
| Number of Employees Eligible/Required to Join: | Not Applicable |
| Number of Employees who attended: | 32 |
| $-\quad$ Number of VP and up: | 0 |
| $-\quad$ Number of AM to AVP: | 0 |
| $-\quad$ Number of Staff to Supervisor: | 32 |

c. Establishing Control

| Dates Held: | Apr. 20 and Sept. 22 |
| :--- | :--- |
| Number of Hours: | 8 hours per session, 16 hours <br> total |
| Number of Employees Eligible/Required to Join: | Not Applicable |
| Number of Employees who attended: | 32 |
| $-\quad$ Number of VP and up: | 0 |
| $-\quad$ Number of AM to AVP: | 0 |
| $-\quad$ Number of Staff to Supervisor: | 32 |

d. Harnessing the Power of EQ in Employee Engagement

| Dates Held: | Feb. 14, Mar. 7, May. 15, Jul. 14, <br> Oct. 7, Oct. 14, and Dec. 9 |
| :--- | :--- |
| Number of Hours: | 8 hours per session, 56 hours <br> total |
| Number of Employees Eligible/Required to Join: | Not Applicable |
| Number of Employees who attended: | 139 |
| $-\quad$ Number of VP and up: | 1 |
| $-\quad$ Number of AM to AVP: | 4 |
| $-\quad$ Number of Staff to Supervisor: | 134 |

e. Harnessing the Power of Emotional Intelligence in Leadership

| Dates Held: | Feb. 21, Aug. 8, and Oct. 9 |
| :--- | :--- |
| Number of Hours: | 8 hours per session, 24 hours <br> total |
| Number of Employees Eligible/Required to Join: | 242 |
| Number of Employees who attended: | 70 |
| $-\quad$ Number of VP and up: | 4 |
| $-\quad$ Number of AM to AVP: | 57 |
| $-\quad$ Number of Staff to Supervisor: | 9 |

f. 7 Habits of Highly Effective People

| Dates Held: | Feb. 21-23, Apr. 18-20, May 17- <br> 19, Jun. 20-22, Aug. 15-17, Sep. <br> $19-21, ~ a n d ~ O c t . ~ 9-11 ~$ |
| :--- | :--- |
| Number of Hours: | 24 hours per session, 168 hours <br> in total |
| Number of Employees Eligible/Required to Join: | Not Applicable |
| Number of Employees who attended: | 125 |
| $-\quad$ Number of VP and up: | 1 |
| $-\quad$ Number of AM to AVP: | 27 |
| $-\quad$ Number of Staff to Supervisor: | 97 |

g. Generations in the Workplace: Leveraging Age Diversity

| Dates Held: | Feb. 15, May 15, Aug. 11, and <br> Dec. 1 |
| :--- | :--- |
| Number of Hours: | 4.5 hours per session, 18 hours <br> in total |
| Number of Employees Eligible/Required to Join: | Not Applicable |
| Number of Employees who attended: | 59 |
| $-\quad$ Number of VP and up: | 2 |
| $-\quad$ Number of AM to AVP: | 22 |
| $-\quad$ Number of Staff to Supervisor: | 35 |

## 6. New People Manager

## a) Managing at Pru

| Dates Held: | Mar. 20-22 and Nov. 20-22 |
| :--- | :--- |
| Number of Hours: | 20 hours per session, 40 hours <br> in total |
| Number of Employees Eligible/Required to Join: | Not Applicable |
| Number of Employees who attended: | 23 |
| $-\quad$ Number of VP and up: | 0 |
| $-\quad$ Number of AM to AVP: | 12 |
| $-\quad$ Number of Staff to Supervisor: | 11 |

## 7. Leadership

a) Fostering Innovation

| Dates Held: | Mar. 21, May 10, and Aug. 23 |
| :--- | :--- |
| Number of Hours: | 8 hours, 24 hours in total |
| Number of Employees Eligible/Required to Join: | Not Applicable |
| Number of Employees who attended: | 40 |
| $-\quad$ Number of VP and up: | 0 |
| - Number of AM to AVP: | 40 |
| $-\quad$ Number of Staff to Supervisor: |  |

b) Making High Quality Decisions

| Dates Held: | Mar. 22, May 11, and Aug. 24 |
| :--- | :--- |
| Number of Hours: | 8 hours, 24 hours in total |
| Number of Employees Eligible/Required to Join: | Not Applicable |
| Number of Employees who attended: | 23 |
| $-\quad$ Number of VP and up: | 0 |
| $-\quad$ Number of AM to AVP: | 23 |
| $-\quad$ Number of Staff to Supervisor: | 0 |

c) Instilling a Culture of Innovation

| Dates Held: | Mar. 7 and Aug. 7 |
| :--- | :--- |
| Number of Hours: | 8 hours (Mar. 7), and 4 hours ( <br> Aug .7), 12 hours in total |
| Number of Employees Eligible/Required to Join: | Not Applicable |
| Number of Employees who attended: | 22 |
| $-\quad$ Number of VP and up: | 14 |
| $-\quad$ Number of AM to AVP: | 8 |
| $-\quad$ Number of Staff to Supervisor: | 0 |

d) Mastering Decision Dynamics

| Dates Held: | Mar. 8 and Aug. 7 |
| :--- | :--- |
| Number of Hours: | 8 hours (Mar. 8), and 4 hours ( <br> Aug .7), 12 hours in total |
| Number of Employees Eligible/Required to Join: | Not Applicable |
| Number of Employees who attended: | 23 |
| $-\quad$ Number of VP and up: | 13 |
| - Number of AM to AVP: | 10 |
| $-\quad$ Number of Staff to Supervisor: | 0 |


[^0]:    *estimated breakdown per segment

